



Specialisms

- Quantification of Claims.
- Claims Planning.
- Quantum Expert Reports.
- Contract Review Risk Registers.
- Adjudication Party Representative.
- Adjudication Decision Writing.
- Arbitration Decision Writing.

Professional Qualifications

- Chartered Quantity Surveyor (MRICS).
- Chartered Construction Manager (MCIOB).
- Professional Dispute Resolver (FCI Arb).
- Registered Adjudicator (RICS, CI Arb).
- Registered Arbitrator (CI Arb).

Academic Qualifications

- Diploma in Senior Construction Management.
- Diploma in Higher Education in Law.
- Diploma in Construction Adjudication.
- Certificate in Higher Education in Law.
- Diploma in Arbitration (UK).
- Bachelor of Laws Honours Degree (completion due in 2026).

OVERVIEW

Mark has over 28 years of experience in construction. As a Chartered Quantity Surveyor with the RICS, a Chartered Construction Manager with the CIOB, and a Professional Dispute Resolver with the CI Arb, Mark specialises in the field of Construction Claims and Disputes.

Mark has successfully handled over 400 claims for Employers/Clients, Contractors, and Subcontractors in respect of avoidance and resolution of disputes arising under JCT, NEC and bespoke forms of construction and engineering contracts.

Mark accepts appointments to act as Quantum Expert, is a Registered Adjudicator on panels for the RICS and CI Arb, and is a Registered Arbitrator for the CI Arb.

General Experience

- Acting as the Adjudicator and issuing awards under the RICS Consumer Dispute Service.
- Acting as the Adjudicator and issuing awards under the CI Arb Low Value Construction Adjudication service.
- Acting as a Quantum Expert in the Adjudication of construction and engineering disputes.
- Acted as Adjudication Party Representative for the Referring Party and Responding Party in approximately 30 adjudications as of December 2024.
- Quantified approximately 400 construction and engineering claims as of December 2024, including but not limited to claims concerning: internal partitioning, ceilings, mechanical and electrical, joinery, painting, external cladding, structural steel framing, warehouse racking, concrete reinforcement, screeding, rendering, glazed balustrading, groundworks (including excavation, piling and concrete reinforced slabs).
- As of December 2024, over 80 Contract Review Risk Registers were provided in relation to NEC3/4, JCT, and Bespoke forms of contract & subcontracts. Advice on the successful negotiation of terms during the agreement process was followed in most contract reviews.



Recent Specific Experience

- Acted as the Adjudicator under the CI Arb Low Value Construction Disputes Service, between a Contractor and its Client, which concerned a dispute over the payment dates and whether the Contractor was entitled to sums claimed in relation to a notified sum.
- Acted as the Adjudicator under the RICS Consumer Home Improvement Disputes Service between a Consumer and a Trader, which concerned whether the Consumer was entitled to their claims for damages for breach of contract, and their claims for various works to be remediated.
- Acted as the Adjudication party representative for a concrete reinforcement contractor, Referring Party, who was in dispute with its client over the extent of its liability for design and whether it was entitled to its claim for £700,000 in variations. I quantified the claims, drafted all submissions, and represented the contractor throughout the Adjudication.
- Acted as Quantum Expert, under instruction from the Responding Party, who was the Employer in a £300,000 dispute concerning the payment due to the contractor for compensation events claimed under a construction & engineering contract. I drafted an independent report finding in favour of the Employer, which was also in line with the Adjudicator's decision.
- Acted as the Adjudication party representative for a structural framing contractor, Responding Party, who was in £1.7M dispute with its client over whether it was entitled to terminate the contract on grounds of an anticipatory breach of contract by its client, and what sum was due to whom following termination to include a valuation for contract works, variations, claims for defects, and damages arising from the termination. I quantified the claims, drafted all submissions, and represented the contractor throughout the Adjudication.
- Acted as the Adjudication party representative for a structural framing and partitioning & ceilings contractor, Referring Party, who was in a £245,000 dispute with its client over the true value of the payment due for contract works, variations and loss & expense. I quantified the claims, drafted all submissions, and represented the contractor throughout the Adjudication.
- Acted as the Adjudication party representative for an engineering contractor, Responding Party, who was in a £1.9M dispute over whether its client was entitled to terminate the contract and the valuation of what sum is due to whom following termination, to include contract works, variations and damages. I quantified the claims, drafted all submissions, and represented the contractor throughout the Adjudication.



- Acted as the Adjudication party representative for a drylining and plastering contractor, Referring Party, who in a £725,000 valuation dispute concerning the true value of the works carried out to include contract works, variations and whether the contractor's payment application was validly served in accordance with the contract. I quantified the claims, drafted all submissions, and represented the contractor throughout the Adjudication.
- Acted as the Adjudication party representative for a cladding contractor, Referring Party, who was in a £285,000 dispute with its client concerning the true value of the payment due following termination for repudiatory breach, to include works carried out up to the date of termination, variations, damages caused by the termination, and the existence of a wrongful repudiation by the contractor's client. I quantified the claims, drafted all submissions, and represented the contractor throughout the Adjudication.
- Acted as the Adjudication party representative for a structural framing and drylining contractor, Referring Party, who was in dispute with its client over whether it was entitled to payment of £56,000 as the notified sum. I quantified the claims, drafted all submissions, and represented the contractor throughout the Adjudication.
- Acted as the Adjudication party representative for a Fire stopping and partitioning contractor, Referring Party, who was in a £220,000 dispute with its client concerning the true value of works carried out to include contract works, variations, and additional prelims & labour disruption costs as damages.
- Acted as the Adjudication party representative for an insulation and fire-stopping contractor, Referring Party, who was in dispute with its client over whether it was entitled to payment of £33,000 as the notified sum. I quantified the claims, drafted all submissions, and represented the contractor throughout the Adjudication.
- Acted as the Adjudication party representative for a Masonry contractor, Referring Party, who was in dispute with its client concerning the existence of a contract by conduct and a claim for £96,000 in damages for the Responding Party's repudiation. I made a case for the existence of a contract through the parties' conduct, quantified the claims, drafted all submissions, and represented the contractor throughout the Adjudication.



Professional Memberships

- Chartered Member of the Royal Institution of Chartered Surveyors (MRICS).
- Fellow of the Chartered Institute of Arbitrators (FCI Arb).
- Chartered Member of the Chartered Institute of Builders (MCIOB).
- Member of the Conflict Avoidance Pledge.
- Member of the Conflict Avoidance Coalition.
- Member of the Adjudication Society.
- Joint Author of Construction Industry Collective Voice (CICV) Practice Notes
<https://cicvforum.co.uk/downloads/>
- Chartered Institute of Arbitrators Committee Member.

Panel Memberships

- Low-value disputes Adjudicator's Panel for the CI Arb.
- Consumer Home Improvements disputes Adjudicators Panel for the RICS.
- Business Arbitration Scheme panel of Arbitrators for the CI Arb.

Employment History

- **2020-Current: Managing Director - Holden Smith Consultancy Ltd.**

Responsibilities

- Quantification of construction claims and management of disputes, including resolution and avoidance. Claims and defence successfully handled for a diverse range of construction and engineering works including, but not limited to: internal partitioning, ceilings, mechanical and electrical, joinery, painting, external cladding, structural steel framing, warehouse racking, concrete reinforcement, screeding, rendering glazed balustrading, groundworks (including excavation, piling and concrete reinforced slabs).

Scope of Services

- Quantification of Construction Claims.
- Construction Claims Planning.
- Quantum Expert Reporting.
- Construction Contract Reviews and Risk Registers.
- Adjudication Services.



- **2018-2020: Commercial Manager – GWN Contracts Limited**

Responsibilities

- Commercial and financial management of the business and works, which includes partitioning, ceilings, cladding, rendering, structural framing systems, and coordination with the client's other works.

Scope of Specific Responsibilities

- Management of procurement and tendering.
- Design procurement for external wall, internal wall, and ceiling systems.
- Cashflow forecasting and reporting.
- Cost and value reporting.
- Valuation of claims.
- Negotiation of claims with clients.
- Preparation and management of claims in adjudication.
- Progress reporting.
- Valuation and measurement of construction works.
- Contract practice.
- Customer service.
- Regular onsite meetings with company staff and clients.

- **2015-2018: Managing Director – GWN Contracts Limited**

Responsibilities

- Commercial and financial management of the business and works, which includes partitioning, ceilings, cladding, rendering, structural framing systems, and coordination with the client's other works.

Scope of Specific Responsibilities

- Management of procurement and tendering.
- Design procurement for external wall, internal wall, and ceiling systems.
- Cashflow forecasting and reporting.
- Cost and value reporting.
- Valuation of claims.
- Negotiation of claims with clients.
- Preparation and management of claims in adjudication.
- Valuation and measurement of construction works.
- Contract practice.
- Customer service.
- Regular onsite meetings with company staff and clients.



- **2012-2015: Commercial Director – GWN Contracts Limited**

Responsibilities

- Commercial and financial management of the business and works, which includes partitioning, ceilings, cladding, rendering, structural framing systems, and coordination with the client's other works.

Scope of Specific Responsibilities

- Management of procurement and tendering.
- Design procurement for external wall, internal wall, and ceiling systems.
- Cashflow forecasting and reporting.
- Cost and value reporting.
- Valuation of claims.
- Negotiation of claims with clients.
- Preparation and management of claims in adjudication.
- Valuation and measurement of construction works.

- **2009-2012: Contract Manager – GWN Contracts Limited**

Responsibilities

- Senior management of company projects and responsible for surveying and commercial management of construction works, which includes internal partitions, ceilings, cladding, rendering, structural framing systems, and coordination with clients' other works.

Scope of Specific Responsibilities

- Progress reporting.
- Valuation of contract works and variations.
- Submission of valuations.
- Customer service.
- Regular on-site meetings with GWN staff and clients.
- Reconciliation of operatives' invoices with works claimed.
- On-site measurements of works.
- Account meetings with clients' surveyors.

- **1996-2009: Plasterer Supervisor – GWN Contracts Limited**

Responsibilities

- Plasterer and site supervisor responsible for the quality of workmanship and supervision of site operatives.